**How to Whitelist a Domain Using the Exchange Admin Center (EAC)**

Using the Exchange Admin Center (EAC)

**Sign in to Office 365 Admin Center**

1. **Go to the Office 365 Admin Center:**
   * Open your web browser and navigate to the Office 365 Admin Center.
   * Sign in with your admin credentials.

**Go to the Exchange Admin Center (EAC)**

1. **Navigate to the Exchange Admin Center:**
   * In the left-hand navigation pane, expand "Admin centers."
   * Click on "Exchange."

**Navigate to Mail Flow**

1. **Access Mail Flow:**
   * In the EAC, click on "**mail flow**" in the left-hand menu.

**Create a New Rule**

1. **Add a New Rule:**
   * Under the "**rules**" tab, click on the "+" (plus) button.
   * Select "**Create a new rule**."

**Name the Rule**

1. **Assign a Name to the Rule:**
   * Give your rule a name, such as "Whitelist [Domain Name]."

**Apply Rule to Messages**

1. **Define the Rule's Conditions:**
   * Click on "Apply this rule if..."
   * Select "The sender" > "domain is."
   * Enter the domain you want to whitelist (e.g., **example.com**).

**Set the Action**

1. **Specify the Rule's Action:**
   * Click on "Do the following..."
   * Select "Modify the message properties" > "Set the spam confidence level (SCL)..."
   * Choose "Bypass spam filtering."

**Save the Rule**

1. **Save the Rule:**
   * Click "**Save**" to create the rule.